

**MINUTES OF THE 80th ANNUAL GENERAL MEETING
HELD ON 28TH May 2016 (Saturday) AT 3rd FLOOR AUDITORIUM,
CIVIL SERVICE CLUB, 60 TESSENSOHN ROAD (OFF BALESTIER ROAD)
SINGAPORE 217664.**

Attendance : One Hundred and Eleven Members attended the Meeting.

Chair : Mr. S Krishnan, the Chairman of the Society chaired the meeting.

PRESENTATION OF THE SCHOLARSHIP AWARDS

(Item 1 of the Agenda)

Mr. S Krishnan, Chairman, was invited to present 18 scholarship awards to successful candidates amounting to \$3,300/-.

ADDRESS BY CHAIRMAN

(Item 2 of the Agenda)

Ladies and Gentlemen,

Welcome to our 80th Annual General Meeting

I am delighted to extend a warm welcome to all of you to this 80th Annual General Meeting of our Customs Credit Co-operative Society (S) Ltd. I also take this opportunity to congratulate all the members for their continued support to our Co-operative Society. The main objective of our Co-op Society is to manage our funds prudently and to ensure that the co-operative is able to stay resilient in any economic uncertainty, and continue to have the ability to help members who are financially affected by any downturn. In my honest opinion, loan to members is on the increasing side but on the other hand, our membership is decreasing due to retirement of our members and membership restricted to only customs officers. We have also embarked on Associate membership extending to members' families to increase our membership. We will continue with our recruitment drive and deeply appreciate Singapore Customs for allowing us to brief officers on the benefits of joining as a cooperative member. Our target membership is 1000 members or more. Another consideration by the Board is to merge with a suitable cooperative with similar ideals and importantly not to lose our identity and our commitment to our loyal members.

Our Co-operative Society has also taken every measure to increase our membership and has put up a proposal to the Registrar of Co-operative Societies with the concurrence of SNCF to amend the existing Society's By-Law No 5.1 to extend membership to all public offices including permanent and contract employees, Quasi-government bodies and private companies wholly owned by the Singapore Government. Regrettably they did not accede to our request citing among other reasons, that our Society would be burdened with increased deposits by such new members recruited resulting in additional pressure on the Society's ability and effort to increase its CAR to the 8% requirement. Hence, this Resolution will be deleted and not adopted at this 80th AGM

Business Performance

The requirement to increase our Capital Adequacy Ratio from 6% to 8% by July 2016 will be introduced in July 2016 and our Society will endeavor to meet this requirement, explore areas to improve our general reserve and remain relevant and sustainable. Income from loans which is our core activity has increased by 14.3%

in comparison to Year 2014. Income from other Restricted Investments has also increased. Despite this scenario, our Gross Income stands at \$316,576 compared to \$312,054 (1.4%) in 2014. We exercise prudent measures to reduce our Expenses from \$242,638 to \$200,046 (22%)

Restricted Investment

The mandate given by the members at the last AGM 2015 for a General Restricted Investment Limit of up to 20% of our Co-op's total assets for a period of 3 years until the AGM to be held in the Year 2018 has been well utilised. We had presented our investment plan to the Investible funds for shares listed on SGX (Max 70%) and Investments in Affiliates and Other Co-operatives (Max 30%) as stated in the Investment Plan (Resolution No. 2) passed at AGM 2015. However, due to the infant nature of our Training & Consultancy business, we need to place more fund into the business. Since the beginning of the business, we are now getting revenues; hence we should be able to maintain our RI as stated in the investment plan.

Capital Adequacy Ratio (CAR)

We have managed to meet the Capital Adequacy Ratio (CAR) of at least 6.1%, as part of our plan to meet the requirement (8%), we started to increase our coop general reserve fund by apportioning 10% of our net income. The CAR Level is one of the factors to determine the maximum loan quantum the Co-operative could lend to each member.

CCCS International Learning Institute

We have started our business venture under the name of CCCS International Learning Institute Pte. Ltd., a company proudly founded and owned by Customs Credit Cooperative Society. We are now an Approved Training Organisation (ATO) accredited to provide WSQ Training and Assessments for 2 Basic Security Modules. We will soon provide more approved WDA security courses. We will also offer Customs related Courses to the trading community. We have also invested in logistics and training facilities pertaining to our business venture; and we are optimistic of the business. Currently more than 40 security companies are sending their men for training at our Institute.

Conclusion

I am confident that the co-operative movement in Singapore will continue to thrive and remain a relevant and trusted institution as long as co-operatives uphold the co-operative values, principles, and the mission of serving its members for the benefit of the community. I once again congratulate Customs Credit Co-operative Society (S) Ltd for reaching the 84th year hallmark, and I wish your co-operative more productive years ahead in its service to public sector officers.

Thank you.

CONFIRMATION OF MINUTES

(Item 3 of the Agenda)

The minutes of the 79th Annual General Meeting held on 23 May 2015 which had earlier been sent to members were confirmed as a correct record with Mr Jasni Hirman proposing and Mr Michael Pius seconding.

ADOPTION OF THE ANNUAL REPORT

(Item 4 of the Agenda)

The Report of the Board of Directors for January to December 2015 was unanimously adopted as proposed by Mr Tan Buck Hai and seconded by Mr Jasni Hirman.

STATEMENT OF ACCOUNTS FOR 2015

(Item 5 of the Agenda)

The Statement of Accounts for the year ending 2015, which was audited by the Public Accountants M/S S.K.Cheong & Co, were adopted and approved as proposed by Mr Mohd Hashim and seconded by Mr Tan Buck Hai.

APPROVE THE PROPOSED RESOLUTIONS FOR 2015/2016

(Item 6 of the Agenda)

RESOLUTIONS BY THE BOARD OF DIRECTORS – AGM 2016

Resolution No. 1

That this 80th Annual General Meeting of the society approves the payment of 3% for Share Capital and 1.25% for Thrift Savings as Dividend as at 31 Dec 2015 from the Profit and Loss Account and 1% interest on General Savings for FY 2016.

Proposed by Mr Michael Pius and Seconded by Mr Tan Buck Hai.

Resolution No. 2

That this 80th Annual General Meeting of the society approves the proposal to amend the existing society's By-Law No. 5.1 to extend membership to all permanent and contract employees, ex-employees of Singapore government departments, quasi-government bodies and private companies wholly owned by the Singapore government.

Proposed by Mr Badum Dev and Seconded by Mr M. Silvaraja.

Resolution No. 3

That this 80th Annual General meeting of the society resolves the payment of honorarium of \$7,830/- to Board of Directors not in receipt of any allowances.

Proposed by Mr Kang Swee Wan and Seconded by Mr Husuhaimi Mohd Radzi.

Resolution No. 4

That this 80th Annual General Meeting of the society approves the proposed appropriation of profits for 2015.

Proposed by Mr Gopalan Neelakandan and seconded by Mr Brendan Michael.

Resolution No. 5

That this 80th Annual General Meeting of the society approves the estimated expenditure for 2016/2017.

Proposed by Mr Tan Buck Hai and Seconded by Mr. M.Silvaraja.

Resolution No.6

That this 80th Annual General Meeting of the society approves the appointment of M/S S. K. Cheong & Co as our Co-operative Society's External Auditors for 2016/2017.

Proposed by Mr Michael Pius and Seconded by MrV.Balakrishnan.

Resolution No. 7

That this 80th Annual General Meeting of the society approves future discussions about the possibility of merger with any established credit co-operative Society.

Proposed by MrJasni Hirman and Seconded by Mr Mohd. Hashim.

TO ELECT MEMBERS OF THE MANAGEMENT COMMITTEE

(Item 7 of the Agenda)

Manager, Tan Ting Meng informed the meeting that at the closing date of nomination, three nominations were received and they are as follows:

- 1) Mr Soong Wei Sin
- 2) Mr Farihullah S/O AW Safiullah
- 3) Mr Lim Whatt Chye

As there was no contest for the three vacancies from the Board of Directors of the Society, the above-mentioned Three (03) nominees were duly elected to serve as directors in the Board of Directors to meet once a month to deliberate on the proper management of the Customs Credit Co-operative Society (S) Ltd.

APPOINTMENT OF EXTERNAL AUDITORS

(Item 8 of the Agenda)

The Chairman sought the concurrence of the general body through a resolution to appoint **M/S S.K. Cheong** as the Society's new External Auditors. As there were no objections, the meeting unanimously agreed to continue the appointment of M/S S.K.Cheong as the External Auditors for the Years 2015/2016 on the proposal by Mr Michael Pius and Seconded by Mr V.Balakrishnan.

ANY OTHER BUSINESS

(Item 9 of the Agenda)

The Hon Secretary told the meeting that there were no letters or motions received for discussion at the Annual General Meeting.

PRESENTATION BY TREASURER

The Hon Treasurer, Mr. Farihullah made a presentation on the prudential requirements of the Registrar of Co-op Societies, our Internal controls, the Loan Limits to our members, our Financial Performance and the Benefits provided to Members. He also said that there will be enhancement on the method of making monthly payments to our Society. Arrangements have been made for Associate Members to make their monthly payments to the Society by GIRO. He also informed the members that our Society will be promoting new loans to members to ease their financial difficulties and that they can feel free to approach the Society. The new Loan Products in the pipeline are Consolidated Loan for Credit Card Debts, Mortgage Loans, Renovation Loans and Other Loans for Approved Investments. The Co-op Society will be prudent and careful when giving loans for members facing serious cases of indebtedness.

VIEWS/QUERIES FROM MEMBERS PRESENT

The following members raised queries as follows:

Mr Gopalan Neelakandan: He asked about processing of loan applications when our co-operative society merges with another credit co-op society in the future. Chairman replied that all loan applications will be handled by a common centralized Board. He also said that the merger will not materialize in the near future and it has to be approved at an Extra-ordinary General Meeting convened by our co-operative society.

Mr Kang Swee Ann: He commended the Board for being very compassionate and taking care of the needs of every individual co-operative society members over the years.

Mr Jasni Bin Hirman: He thanked the Board for taking care of the welfare of all the Co-op Society Members. He also said that the Yearly Travel Awards given to members were well received by members and it has given a feeling of being one happy family. He also said that many of our members are willing to join the yearly travel group at their own expense.

ADJOURNMENT

The Chairman expressed his thanks to members, Management and Staff for their support and contribution to the performance of the Society. Thereafter, the meeting was declared closed at 3.00 pm.

RECORDED BY

CONFIRMED BY

**P.NAMASIVAYAM
HON SECRETARY**

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CHAIRMAN